



# *Rebecca's Village* *Hotel*

**DIRECTORY  
OF SERVICES**



# WELCOME

We would like to welcome you  
at Rebecca's Village Hotel and to thank you for  
choosing Rebecca's Village Hotel.

We are so glad that you are here. We trust you  
will have a great experience with us in Corfu.



### ADAPTORS

Available at the reception. A small deposit is required.

### AIR-CONDITIONING

All rooms are fully air-conditioned. Individual controls enable you to regulate the temperature. Please be sure that the balcony door is close before using the air-conditioning

### AIRLINE RESERVATIONS

Our reception will be pleased to assist you with reservations and confirmations as well as timetable inquiries.

### AIRPORT

Corfu - I Kapodistrias International airport is approximately 45 minutes from the hotel.

### ANIMALS

See "Pets".

### ANNIVERSARIES

For anniversaries please contact the reception who will advise you on options available.

## B

### BANKS

Banks are open daily from 8:00 hrs. to 14:00 hrs. except Saturdays, Sundays and public Holidays.

### BAR

The bar open from 10:00 to 01:00 hrs.

### BABY COT

Available upon request

### BABY SITTING

Baby sitting services upon request with extra charge

### BEACH TOWELS

See "Pool towels"

### BILLING

Accounts are fully computerized. Account information can be obtained from the reception at any time.

### BREAKFAST

Breakfast is served at the restaurant from 07:30 to 10:30.

### BUS SERVICE

There is a public bus service to Corfu town. For more information and schedule please contact the reception.

### BUSINESS CENTER

Near the reception area there is a business center available with Computer printer & scanner



## C

### CAR RENTAL

Our reception staff will be pleased to assist you in making the necessary arrangements.

### CARDS

The room cards are designed to operate all lights and air-conditioning in your room. Simply insert the card in the slot inside your room.

### CHECK-OUT TIME

12 noon is the check-out time. Late check-out is possible only by prior arrangement with the front desk until 18:00 hrs previous day, depending on hotel occupancy and availability at an extra charge.

### COMMENTS

Your comments are very important to us. Please take a few moments of your time and fill in the questionnaire.

### COMPLAINTS

They occur in the best of places. Should you have any problem of any nature we would like to be given the opportunity to solve it. Please call the Duty Manager through the operator or the reception.

### CREDIT CARDS & CHEQUES

All major credit cards are accepted. Personal cheques are not accepted.

## D

### DINNER

Buffet dinner is served 19:00 to 21:00 hrs.

### DOCTOR AND DENTIST

Should you require the services of a doctor or a dentist, please advise the reception.

### DRY CLEANING

See "Laundry & Dry Cleaning".

## E

### ELECTRICITY/VOLTAGE

The hotel's electricity supply is 200-240 V.

### ENGINEER

If something in your room is not in good working condition, please report it to the reception.



### EARLY BREAKFAST UPON REQUEST

Early breakfast available with prior notice to the reception.

### EXCURSIONS

For information and reservations please contact the reception.

### EXPRESS CHECK OUT SERVICES

Express Check out services available at the reception

## F

### FIRE

Fire Safety Instructions

We have taken precautions for your safety and all our staff is trained to assist you in an emergency.

- Do not smoke in room and in all indoor hotel areas.
- Always use the ashtray provided at the balcony.
- Know your escape route.
- In case of walking difficulties please inform the reception.

Should you discover a fire:

- Stay calm, do not panic.
- Inform the reception.
- Raise the alarm by breaking the glass of the nearest "Fire Call Point"
- Evacuate the room closing all doors behind you.
- Do not stop to collect personal belongings.
- Alert floor room maid or any other member of the staff.
- If you smell smoke stay low, smoke rises.
- Do not re-enter the building until told is safe to do so.
- If you are forced to stay in your room, seal the door with wet towels, open and stay near window until help arrives.

### FIRST AID

In case of an accident please contact the reception or any member of the staff.

## G

### GAMES AREA

Next to the Main Bar is a billiard table and a socker game.

### GROOM

Groom is always at the reception area to assist you.



## H

### HALF BOARD

The Half Board package includes:

- Breakfast: from 07:30 to 10:30
- Dinner: from 19:00 to 21:00

\* During Dinner, the beverages are not included.

### HAIR DRYERS

All guest rooms are equipped with a hair dryer.

### HOUSEKEEPING

For any special items, such as blankets, extra pillows, towels, or hangers, please contact the reception.

## I

### INTERNET

Free Wi-Fi is available in the public areas of the hotel.

## L

### LAUNDRY AND DRY CLEANING

Laundry list and bag are available in your room. No laundry service is provided on weekends and on public holidays. For more information see the laundry and dry cleaning list.

### LOST AND FOUND

Contact the Housekeeper or reception for lost items. Every effort will be made to recover them.

### LUGGAGE ROOM

If you wish to store your luggage please contact the reception.

### LAPTOPS

Ask at the reception.

### LIBRARY

A big collection of books are available free of charge in hotel's library

### LUNCH

The Restaurant is open for lunch from 13:00pm to 15:00.

## M



#### MAIL AND MESSAGES

Incoming mail and messages are kept at the reception.

#### MAINTENANCE

Please contact reception.

#### MEAL IN PACKET

Meal in packet available upon request Please place your order at the reception until 19:00 hrs of the previous day

#### MINI FRIDGE

All rooms are equipped with a mini fridge

#### MAGAZINES AND NEWSPAPERS

Please contact reception (\*at extra charge).

#### N

#### NEWSPAPER & BOOKS

For Newspaper and books please ask the reception

#### P

#### PARKING

Free parking is available at the hotel.

#### PETS

Pets are not allowed in the hotel.

#### PILLOWS

Choices of different kind of pillows are available. Please contact the reception

#### PHARMACY

The nearest Pharmacy is located 1 km from the hotel. For opening hrs please contact the reception.

#### PHOTOCOPIES

Maybe arranged through the reception at a small charge.

#### POOL TOWELS

Pool Towels are provided at the reception upon deposit. Please do not use your bath towels outside your room. Please make sure you return your towel by departure date, otherwise a charge of 20 euros will be applied to your account.

#### R



## RESTAURANTS

The Restaurant is situated near the Main Bar and is open from 07:30 to 10:30 for breakfast, 13:00 to 15:00 for lunch and 19:00 to 21:00 for dinner.

## RESERVATIONS

Reservations can be made through the reception.

## RECEPTION 24H

Qualified personnel is available 24h at the reception

## ROOM CLEANING SERVICE DAILY

## S

### SAFE DEPOSIT BOXES

Safe deposit Boxes are at the reception with extra charge. Should you wish to use it please contact the reception. The hotel may not be held responsible for loss, damage or theft of valuables left in the room.

## SAFETY

- When leaving the room always ensure that the door has been locked.
- If somebody knocks on your door, check on the identity of the caller before unlocking the door.
- Keep balcony doors locked and windows closed if your room is unattended and/or when sleeping.
- Please ensure that you have not left any valuables in a parked vehicle.
- Do not leave handbags, laptops, or wallets unattended in any of the hotel's public areas.

## SECRETARIAL SERVICES

If you require any secretarial services please contact the reception.

## SMOKING

Smoking is not allowed in the rooms and in all indoor areas.

## SUNBEDS

Are available free of charge for the hotel guests at the swimming pool area.

## SWIMMING POOL

For safety reasons, swimming at night is not allowed. Follow the safety instructions (the info boards at the pool area).

## T

### TAXI

Please contact the reception.

### TELEFAX

Please contact the reception





## TELEPHONES

Direct dialing is possible from your room. For details please see the telephone directory.

## TELEVISION

All rooms are equipped with satellite color television.

## TENNIS COURT

Please contact the reception

## TOWELS CHANGE SERVICE UPON REQUEST

## W

### WAKE-UP CALLS

Should you require a wake-up call please contact the reception.

### WATER

Tap water is not drinkable.

As there is a water shortage on the island, please help by not wasting it.

### WI-FI

Free Wi-Fi in the public areas of the hotel

## TELEPHONE INFORMATION SERVICES

Outside line by dialing number 0 from your room.

## INTERNATIONAL DIALING CODES

Australia

0061



Room to room: Room number directly		Austria	0043
Local call: 0 + code + number		Belgium	0032
International call: 0 + international code + number		Bulgaria	00359
		Czech Republic	0420
RECEPTION DESK	9	Cyprus	00357
MAIN BAR	206	Denmark	0045
POOL BAR	207	Egypt	0020
RESTAURANT	206	Finland	00358
		France	0033
		Germany	0049
		Great Britain	0044
		Greece	0030
		Hungary	0036
		Holland	0031
		Ireland	00353
		Israel	00972
		Italy	0039
		Japan	0081
		Lebanon	00961
		Luxemburg	00352
		Norway	0047
		Poland	0048
		Romania	0040
		Russia	00961
		Saudi Arabia	00966
		Serbia	00381
		Spain	0034
		Sweden	0046
		Switzerland	0041
		Ukraine	00380
		United Arab Emirates	00971
		U.S.A.	001

#### WAKE UP CALLS

Please contact the reception by dialing 9

#### TELEPHONE CALLS

All your telephone calls will be charged automatically to your bill at the rate 0.30 euros per unit.

Units charged per minute, depending on the country

#### CITY/ISLAND CODES

Athens	210	Norway	0047
Chania	28210	Poland	0048
Corfu	26610	Romania	0040
Heraklion	2810	Russia	00961
Hersonissos	28970	Saudi Arabia	00966
Kos	22420	Serbia	00381
Mykonos	22890	Spain	0034
Patra	2610	Sweden	0046
Rhodes	22410	Switzerland	0041
Santorini	22860	Ukraine	00380
Thessaloniki	2310	United Arab Emirates	00971
Zakynthos	26950	U.S.A.	001

For more country codes please contact the reception.

The management of the hotel reserves the right to alter or cancel any of the above mentioned services without any prior notice.

